

# Nick Hathaway - Technical Product Manager

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## SUMMARY

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A full stack product engineer and tech lead with 5 years experience looking for product management roles. Focused on achieving the best user experiences through technical proficiency, customer empathy, and collaboration.

## EDUCATION

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### Bachelor of Arts in Linguistics - Computational | Yale University | New Haven, CT | 2018

- HackYale (Lead Instructor) Wrote the curriculum for a natural language processing course taught to dozens of college/MBA students.

## EXPERIENCE

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### Consulting and Professional Development | New York, NY | April 2023 - Present

- Contributed to a language learning patent using ML/AI and natural language processing to power a grammar search engine.
- Consulted a social networking startup on the technical feasibility, timeline, and direction of their MVP.
- Expanded my product management skillset through personal projects (see Dungen) and coursework.

### Opendoor | Software Engineer - Full Stack | Remote | March 2022 - March 2023

*Opendoor uses machine learning methods to buy and sell tens of thousands of homes a year.*

- Implemented machine learning models into valuation tools, enabling the sale of 40,000 homes and the acquisition of 35,000 in 2022.
- Led end-to-end product development for an image sourcing feature, reducing costs by \$600,000 annually.
- Developed applications supporting internal operators in assessing target home conditions and efficiently managing inventories.

### Podium | Tech Lead - Search Products | Lehi, UT | February 2020 - August 2021

*Podium is a YC Continuity and Google Ventures-backed startup that manages interactions for over 100k local businesses.*

- Oversaw agile stand-ups for a team of three back end software engineers, fostering collaboration and achieving project milestones.
- Provided strategic guidance to over a dozen teams on optimal implementation strategies for their search products.
- Pioneered the prototyping of OpenAI's GPT-3 for automated customer text interactions during the closed beta.
- Facilitated cross-team collaboration to ensure compliance with HIPAA security and privacy regulations.

### Kilter | CTO | Lehi, UT | June 2019 - February 2020

*Kilter is an ultra-searchable car shopping platform that helps people find exactly what they want — down to the smallest detail.*

- Successfully raised \$600,000 during a pre-seed round of funding.
- Drove the technical vision for an MVP for car search down to the sticker level.

### Podium | Software Engineer - Product | Lehi, UT | October 2018 - August 2019

- Led the establishment of a dashboard design system and React library, driving cohesion across six product teams.
- Executed virtual and on-site customer research, coupled with impactful A/B testing, to shape in-app reporting strategies.
- Maintained a back-end reporting pipeline for customer data that supported hundreds of millions of records.
- Rebuilt Elasticsearch indices for a search product, resulting in a 75% reduction in index size and improved query times.

## SKILLS

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### Product Management:

Agile Methods, Sprint Planning, A/B Testing, Customer Research, Roadmap Planning, Usability Testing, Data Analysis

### Programming:

JavaScript, SQL, Node.js, Test-Driven Development, React.js, Elasticsearch, Python, Jest, SASS, Docker, AWS, Next.js

## PROJECTS

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### Language Learning Patent | [haveyoumetnick.com/projects/language-learning-patent/](https://haveyoumetnick.com/projects/language-learning-patent/) | June 2021 - Present

- [Pending] An AI-powered language learning patent using dependency parses for a grammar search engine of movie dialogue.

### Dungen | [haveyoumetnick.com/projects/dungen/](https://haveyoumetnick.com/projects/dungen/) | January 2023 - Present

- A GPT-powered Dungeons & Dragons session idea generator built with Next.js.

### Elixir Brasil | [haveyoumetnick.com/projects/elixir-brasil/](https://haveyoumetnick.com/projects/elixir-brasil/)

- Presented to an audience of over 250 software developers on the Elixir Broadway data pipeline.